

EWAS REPAIRS

If you are notified that your fire alarm system is not sending in a test signal:

1. Please make sure the panel is connected to a phone line that has a dial tone. If it is properly connected, contact your installer or a service company and set up an appointment to have them trouble-shoot the system. They will need to know that this is a Saratoga EWAS account. They will also need to know the brand name of the panel and model number. Some of the older systems need specific devices to reprogram and test the panels.
2. I have included a few names of companies that will work on these systems without a service contract. This is not a complete list; there are other companies in the yellow pages.

Fire Alert, 9155 Old Country Road, Ben Lomond, CA 95005 – 408-723-2223

Kelex Security, 2959 S. Winchester Blvd., Campbell, CA 95008 – 408-378-2672

Los Gatos Alarm Co., 649 University Avenue, Los Gatos, CA 95030 - 408-395-9500

Sight & Sound Alarm, 401 E. Arques Avenue, Sunnyvale, CA 94085 – 408-773-9703

If you have any questions, please e-mail me at twhitley@saratogafire.org