

NOTICE

On Monday, March 27, 2023, the Saratoga Fire District received the attached letter from A3 Smart Home (AAA) informing us that they will be terminating monitoring services as of May 30, 2023. Due to technical issues, the District is not able to transition to another monitoring service. Therefore, **as of May 30, 2023, the Saratoga Fire District will no longer provide monitoring services.**

What this means for you:

1. **You need to call an alarm company and have them transfer your system to their monitoring company.** To transfer your system, they will have to reprogram the panel to dial out using another telephone number. Please do this as soon as possible so that the process is complete before May 30, 2023.
2. If you have a burglar system, they may be able to monitor the fire panel.
3. If you do nothing, your alarm system will be unable to send in a test signal on May 30, 2023, and will beep at its normal check in time. If there is a fire, it will be unable to notify the monitoring station.
4. If you have automatic payments set up through your bank, please have them stopped.

Please email me at twhitley@saratogafire.org and let me know when you have completed the transfer so I can stop any emails or telephone calls you may get from A3 Smart Home.



March 21, 2023

SARATOGA FIRE DISTRICT
14380 SARATOGA AVE
SARATOGA, CA 95070 - 5953

Acct # 1514824

Dear Saratoga Fire District,

AAA has made the business decision to end wholesale monitoring. This letter is to give you a 60 day notice that we will be terminating the agreement to monitor your customers effective May 30, 2023. As such, please note that 374 of your active accounts will be canceled effective close of business on this date and need to be transitioned to another monitoring company for continuation of service beyond May 30, 2023.

We thank you for having trusted A3 Smart Home for monitoring your customers for security.

Sincerely,

A3 Smart Home



PO Box 840180
Dallas, TX 75284



800-669-7779



A3SmartHome.com